



REASONABLE USE POLICY

Any NATCOM business bandwidth service where business data is classed as 'Unlimited' provides unlimited data volumes subject to this Reasonable Use Policy (RUP).

This RUP shall be effective from the time a service is initiated for a customer, through to the time the service is ceased by either party.

By signing up for and/or using NATCOM services, you agree to abide by this policy and to keep updated on changes, since this policy may change at any time. We will notify you of changes to this policy by posting an updated version of the policy on our website. Any changes apply from when they are first posted on the web site. This RUP should be considered as part of the Terms of Service for your NATCOM account.

NATCOM's RUP has been designed to give customers an exceptional broadband service and experience that far exceeds typical needs. Additionally, the RUP ensures that customers all experience fair and equal access to the benefits of NATCOM's service. To that end, NATCOM may curtail unreasonable usage of its service in order to ensure the best possible service for all customers.

Although we wish to extend every possible consideration to our customers, NATCOM will deal quickly and decisively with instances of clear abuse of our service, to include suspension of service or account termination.

NATCOM's service does not constitute a dedicated connection and customers will use the service at their own risk and for reasonable business purposes.

Reasonable use is defined as twice the data transfer volume of the average of all NATCOM business data connections within a 30 day period. It is at NATCOM's absolute and sole discretion to determine what the average data transfer volume is.

If a customer breaches this RUP, NATCOM will inform the customer and request they reduce their usage to reasonable levels. If a customer continues to breach reasonable usage within a 10 working day period from notice, NATCOM reserves the right to reduce service performance, or may cancel, suspend, or decline to renew service for that customer without notice.